



Who we are, What we do...

Raising house-building standards
for homebuyers



Setting UK standards

NHBC is the standard setting body and leading warranty and insurance provider for new and newly converted homes in the UK. Providing risk management services to the house-building and wider construction industry, NHBC has approximately 18,000 registered builders who agree to comply with our Rules and Standards.

NHBC registers around 85% of new homes in the UK and around 1.6 million homeowners are currently benefiting from our 10 year warranty and insurance cover.

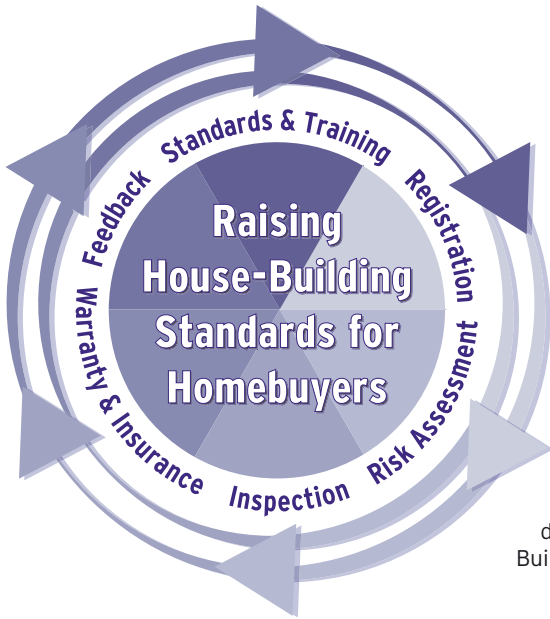
NHBC has protected over 30% of the existing homes in the UK.

Our role

To work with the house-building and wider construction industry to raise the standard of new homes and to provide consumer protection for new home buyers.

A stakeholder company

NHBC's governing council includes members from key stakeholders with an interest in raising house-building standards. It includes mortgage lenders, the Local Government Association, consumer organisations, the Law Society, architects, surveyors and house builders.



Delivering expertise and experience

NHBC's expertise informs the industry through our Standards, technical advice and guidance to builders.

NHBC sets, monitors and maintains construction standards. We register builders, inspect their work at key stages of the build process, and through expert risk assessment we reduce the number of defects in new homes.

To protect homeowners if a problem does occur, we provide the ten year Buildmark warranty and insurance cover.



Pride in the Job - encouraging best practice

NHBC's Pride in the Job Awards celebrate the achievements of site managers across the UK.

Around 17,000 managers from sites across the UK compete for the Supreme Award each year. By praising the best and encouraging the rest NHBC makes an important contribution to improving the quality of new homes.

So much more...

Building Control

NHBC is an 'Approved Inspector' for building control. We provide Building Control on around half of the new homes in England and Wales, as well as a wide range of commercial and mixed use buildings.

Our 330 inspectors carry out almost one million inspections each year and use world-leading technology to gather vital data and management information to help builders raise standards.

NHBC's unique blend of expertise and experience means that we can provide a consistent national building control service.

Health and Safety Services

NHBC is the UK's leading provider of health and safety services to the house-building industry. We provide site inspections, health and safety audits, accident investigation, and planning supervision.

Training Services

NHBC provides a wide range of training and qualification programmes including NVQs, seminars and on-site training, designed specifically for builders and developers. NHBC is now the largest provider of construction management training in the UK.





Energy and Environmental Services

NHBC provides energy ratings; a technical assessment of the energy efficiency of new homes, required by Building Regulations. We also have licensed assessors who conduct EcoHomes assessments, examining the environmental impact of new developments.

An international reputation

NHBC is internationally recognised as an example of best practice.

Representatives from across the world visit NHBC for advice and information. We have recently received contacts from Australia, Israel, South Africa, Japan and Spain.

NHBC also has an influential voice in Europe, contributing to AEHWO (Association of European Home Warranty Organisations), the European Committee for Standardisation, the Consortium for European Building Control and the European Organisation for Technical Approvals.

Socially responsible

NHBC promotes sustainability and best practice in areas such as Building Regulations, contaminated land and innovation in construction.

We are committed to continued social engagement with staff and the communities we serve. For example, NHBC sponsor the National Youthbuild Awards which tackle social exclusion and offer young people opportunities to develop skills and personal responsibility.

Can we help you?

For further information please contact our Customer Services team on 01494 735363 or visit our website - www.nhbc.co.uk.



NHBC

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NHBC is authorised and regulated by the Financial Services Authority

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