

New online Buildmark acceptance process – another new benefit from NHBC

NHBC has launched a new online system for the acceptance of Buildmark cover, simplifying the process for everyone involved. There will be no acceptance related paperwork to store or send, saving you time and money.



New process – making it easier for you

Here's an overview of how the new process works:

When you register the plot with us, we will send you a policy number and an activation code

IMPORTANT – what you need to do

You forward the policy number and activation code to your prospective purchasers' conveyancing solicitor – that's it!

The conveyancing solicitor will do the rest at exchange and completion

Once complete, Buildmark cover will be activated and the documentation will be available to download

For more information, please visit www.nhbc.co.uk/acceptance, email us at acceptance@nhbc.co.uk or call 0844 633 1000 and ask for 'acceptance'.

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What do I need to do?

When you receive the policy number and activation code, please forward this to your prospective purchaser's conveyancing solicitor.

Do I need to set up an account?

You do not need to set up an account in order to use the system.

Will I still receive paper acceptance packs?

No. As we will no longer issue paper packs, you will no longer need to store them nor have to forward them to your prospective purchaser's conveyancing solicitor. The online system will do it all for you.

Will I still receive the 'Guide to your new home'?

No, but this is now available to download from www.nhbc.co.uk/Homeowners/Publications/. Paper copies are available upon request.

What additional benefits will I get?

- No paper acceptance packs to store or send
- Plot and site amendments are managed by NHBC without you having to send documentation back
- Easy to use - just pass on the policy number and activation code to the homeowner or their conveyancer
- Overall, saves you time and money.

Where can I get additional information?

For more information, please visit www.nhbc.co.uk/acceptance, email us at acceptance@nhbc.co.uk or call 0844 633 1000 and ask for 'acceptance'.



NHBC

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