



## 1. Refunds, cancellation, rescheduling of the events

Tickets purchased for Building for tomorrow 2022 events cannot be refunded unless:

- (a) an event is cancelled; or
- (b) an event is moved to another date and you decide not to retain your booking for the rescheduled event.

## 2. Payment terms and conditions for delegates at our Building for tomorrow events

All bookings made prior to the event must be paid in full to guarantee registration. If payment is not made at the time of booking, registration will be provisional.

## 3. Transferring tickets to an alternative Building for tomorrow event

Tickets are transferable to a different location if:

- (a) the new location has the capacity available to support the transfer
- (b) it is more than 10 days before the original event date as specified on the booking form.

If you wish to transfer to an alternative event that holds a higher ticket value, a supplementary charge will be payable. Payment must be received prior to the transfer being applied.

If you choose to transfer to an alternative event of lower ticket value, no refund will be offered for the difference in ticket price.

## 4. Substitutions

Tickets are non refundable, however delegates may nominate an alternative person from their organisation to attend up to 48 hours prior to the start of the event, at no extra charge.

## 5. Access requirements

Delegates should advise of any special access requirements at the time of registration.

## 6. Registration information

Registration information will be sent to registered delegates by email at least seven days prior to the event. Any delegate not receiving the registration information should contact us at [buildingfortomorrow@nhbc.co.uk](mailto:buildingfortomorrow@nhbc.co.uk).

## 7. Alterations to programme

NHBC reserves the right to make alterations to the event programme, venue and timings (including in accordance with clause 8). In the unlikely event of the event being cancelled by NHBC, a full refund will be made. Liability will be limited to the amount of the fee paid by the delegate.

## 8. Amendments to the event

NHBC reserves the right to hold the event virtually or adopt a hybrid of in-person and virtual sessions. The decision to alter how the event is delivered, will be at the sole discretion of NHBC, however, NHBC will consider any government guidelines in place at the time of the decision. No refunds will be given if you decide to no longer attend the event.

Should a delegate decide to no longer attend the event, they can nominate an alternative person at their organisation to attend the event in line with clause 4.

## 9. Speakers

Views expressed by speakers are their own. NHBC cannot accept liability for advice given, or views expressed, by any speaker at the conference or in any material provided to delegates.

## 10. Photography and filming

For promotional purposes, there may be a professional photographer and video production taking place during the event. Delegates who do not wish to be filmed or recorded should contact the NHBC Events team at [buildingfortomorrow@nhbc.co.uk](mailto:buildingfortomorrow@nhbc.co.uk).

## 11. Data protection

By booking a place on a Building for tomorrow event delegates agree to be contacted by NHBC and our Headline exhibitor with details of other relevant products or services that may be of interest. Delegates who later decide not to receive such communications should please email [buildingfortomorrow@nhbc.co.uk](mailto:buildingfortomorrow@nhbc.co.uk).

## 12. Websites and links

The event and associated NHBC websites may link to other websites and networking tools provided for the convenience of the users. The contents of these websites are maintained by their owners, for which NHBC takes no responsibility. Neither can responsibility be taken for contents of any website linking to this website.



# Delegate terms and conditions

## 13. Insurance

It is the responsibility of the delegate to arrange appropriate insurance cover in connection with their attendance at the conference. NHBC cannot be held liable for any loss, liability or damage to personal property.

If you have any questions about these Terms and Conditions, please contact NHBC Events Team at [buildingfortomorrow@nhbc.co.uk](mailto:buildingfortomorrow@nhbc.co.uk).

Or write to us at NHBC, NHBC House, Davy Avenue, Knowlhill, Milton Keynes MK5 8FP.