

My NHBC Portal.

Contacting NHBC



NHBC Contacts

NHBC My NHBC Portal Organisation: Fabulous Properties Ltd - 888921 Manage Account portaluser01

Overview Site, Bedford, MK417 [Details Incorrect?](#)

NHBC Site Ref: 0006148635 Site Name: Not added Your Site Ref: Not added [Edit](#) [Back to List of Sites](#)

NHBC contacts

- Site Overview
- Conditions & RIs
- Docs to NHBC
- Docs from NHBC
- Plot Registrations
- NHBC Contacts**

Building Control Surveyor Mr Inderjit Khun Khun 02083 201586 ikhunkhun@nhbc.co.uk Building Control ref: 00852/2023/HO Send Message	Technical Building Consultant Mr Mark Redfern 07815 985512 mredfern@nhbc.co.uk Project ref: 32701 Send Message	Engineer Mr Asvin Treevithaya 07733 014871 atreevithaya@nhbc.co.uk Engineering project ref: 282674 Send Message
Customer Services Representative Miss Iwona Kalczuga 01908 747449 ikalczuga@nhbc.co.uk SNIN ref: 0006148635 Send Message	Inspection Manager Mr Stephen Capewell 01763 247428 scapewell@nhbc.co.uk Inspection Site ref: 6156430 Send Message	Building Inspector Mr Steven Bere 01525 875798 Inspection Site ref: 6156430 Send Message

[Terms and Conditions](#) | [Privacy Policy](#) | [NHBC Website](#) | [NHBC Technical Standards](#)

NHBC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

We want you to be able to contact us quickly and easily, so there are several areas in the portal where you can get in touch.

For each of your sites there is an 'NHBC Contacts' page which lists all of the NHBC people involved with your site. Their contact details are displayed along with the relevant job references.

Click 'Send Message' to open a new pop-up window to create and send a message to the contact.

Send message to NHBC contact

The screenshot shows the 'My NHBC Portal' interface for 'Fabulous Properties Ltd - 888921'. The page is titled 'Overview Site, Bedford, MK417' and displays site details: 'NHBC Site Ref: 0006148635', 'Site Name: Not added', and 'Your Site Ref: Not added'. A 'Send Message' button is visible next to the site name. Below this, a navigation bar includes 'Site Overview', 'Conditions & RIs', 'Docs to NHBC', 'Docs from NHBC', 'Plot Registrations', and 'NHBC Contacts' (which is highlighted). The 'NHBC Contacts' section lists several roles with their details and 'Send Message' buttons:

- Building Control Surveyor:** Mr Inderjit Khun Khun, 02083 201586, ikhunkhun@nhbc.co.uk, Building Control ref: 00852/2023/HO.
- Customer Services Representative:** Miss Iwona Kalczuga, 01908 747449, ikalczuga@nhbc.co.uk, SNIN ref: 0006148635.
- Engineer:** Mr Asvin Treevithaya, 07733 014871, atreevithaya@nhbc.co.uk, Engineering project ref: 282674.
- Building Inspector:** Mr Steven Bere, 01525 875798, Inspection Site ref: 6156430.

A 'Send Message to NHBC' dialog box is open in the center, showing a 'Send to' dropdown menu with the selected option 'Building Control - 00852/2023/HO - Overview Site, Bedford, MK41 7'. It also has fields for 'Subject' and 'Message', and buttons for 'Cancel' and 'Send Message'.

At the bottom of the page, there are links for 'Terms and Conditions', 'Privacy Policy', 'NHBC Website', and 'NHBC Technical Standards'. A footer note states: 'NHBC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.'

The 'Send to' information will be populated with the job reference.

If you have more than one job of the same type on your site (eg two building control jobs), then you can select the required one from a drop-down list.

Enter a subject and your message and then click 'Send Message'.

Your sent messages are saved and listed on the 'Docs to NHBC' page for the site.

Conditions & RIs

NHBC My NHBC Portal Organisation: Fabulous Properties Ltd - 888921 Manage Account portaluser01

Overview Site, Bedford, MK417

NHBC Site Ref: 0006148635 Site Name: Not added Your Site Ref: Not added [Edit](#) [Details incorrect?](#) [Back to List of Sites](#)

Conditions & RIs

Site Overview **Conditions & RIs** Docs to NHBC Docs from NHBC Plot Registrations NHBC Contacts

Filter List by Plot Number(s)

Type plots separated by commas or a range of plots [Apply Filter](#) [Upload & Send Documents](#) [Print O/S Conditions & RIs](#)

Conditions [Download Outstanding Conditions](#)

Outstanding Cleared

ENGI
Last Updated: 13-Nov-2023 [Prevents Warranty / BC finalling](#)

Geotechnical site investigation required. Report to be in accordance with NHBC Standards Chapter 4 and to include foundation recommendations.

Clearable By: Office Affects plot no(s): A1, 1A-5A, 1-3D,
Creation Date: 19-Jul-2023 NHBC Contact: Mr Asvin Treevithaya Cleared plot no(s):
Job Ref: 282674

[Send Message](#) [Documents Tagged to this Condition](#)

You can also send a message to the contact listed for a specific condition on the 'Conditions & RIs' page.

The 'Send to' information will be populated with the job reference for the selected condition.

Enter a subject and your message and then click 'Send Message'.

Your sent messages are saved and listed on the 'Docs to NHBC' page for the site.

Details incorrect?

NHBC My NHBC Portal Organisation: Fabulous Properties Ltd - 888921 Manage Account portaluser01

Overview Site, Bedford, MK417 [Details Incorrect?](#) [Back to List of Sites](#)

NHBC Site Ref: 0006148635 Site Name: Not added Your Site Ref: Not added [Edit](#)

Conditions & Ris

Site Overview **Conditions & Ris** Docs to NHBC Docs from NHBC Plot Registrations NHBC Contacts

Filter List by Plot Number(s)

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Conditions [Download Outstanding Conditions](#)

Outstanding Cleared

ENG1 [Prevents Warranty / BC finalling](#)
Last Updated: 13-Nov-2023

Geotechnical site investigation required. Report to be in accordance with NHBC Standards Chapter 4 and to include foundation recommendations.

Clearable By: Office Affects plot no(s): A1, 1A-5A, 1-30,
Creation Date: 19-Jul-2023 Cleared plot no(s):
NHBC Contact: Mr Asvin Treevithaya
Job Ref: 282674

[Send Message](#) [Documents Tagged to this Condition](#)

Another way to contact us is the 'Details Incorrect?' link at the top of every site page.

Clicking this link opens a new window where you can enter a subject and message text and send the message.

This message will be sent to your Customer Services representative, and should be used for non-technical queries, such as questions about plot registrations and site amendments, etc.

Your sent messages are saved and listed on the 'Docs to NHBC' page for the site.

Need support?

For more information about My NHBC Portal, please contact NHBC's Portal Support team on 0344 633 1000 or email us at onlinesupport@nhbc.co.uk

