

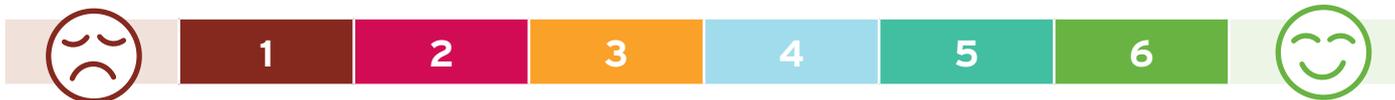
Quality Common Scoring

A new level of quality insight and visibility



What is Quality Common Scoring?

This is the 6-point scale our inspectors use to score key stage inspections.



How are Quality Common Scoring marks calculated?

- If Reportable Items are found during an inspection, a score of 1, 2 or 3 is automatically recorded based on the cumulative total of the Damage Potential Rating of each Reportable Item in that inspection.
- If no Reportable Items are found, a score of at least 4 is given with a 5 or 6 being possible based on the criteria in the table below.

Score	Definition	Total DPR
1 Very Poor	Many significant non-compliances of NHBC Standards and/or Building Regulations - danger to health and safety and almost inevitably resulting in a claim	37+
2 Poor	Many minor non-compliances of NHBC Standards and/or Building Regulations and/or some significant non-compliance. Imminent danger to health and safety	16-36
3 Requires Improvement	Some minor non-compliance with Standards and/or Building Regulations	1-15
4 Good	Meets NHBC Standards and Building Regulations	No RIs recorded
5 Very Good	In addition to 4 some extra attention to detail over and above requirements	No RIs recorded
6 Outstanding	In addition to 4 much of work seen cannot be improved upon	No RIs recorded

How Quality Common Scoring helps you:

- scores are recorded in the NHBC Site Record Book giving site managers an immediate indication of site performance
- all of the scoring data is available on the NHBC Portal giving Managing Directors and Construction Directors a new level of insight and visibility of quality across all their sites and by region or division
- the scoring data shows by key stage, which sites are compliant (right first time), which are good quality (beyond just compliance) and which are poor quality (of concern and need addressing), helping to manage consistency and identify areas of focus.

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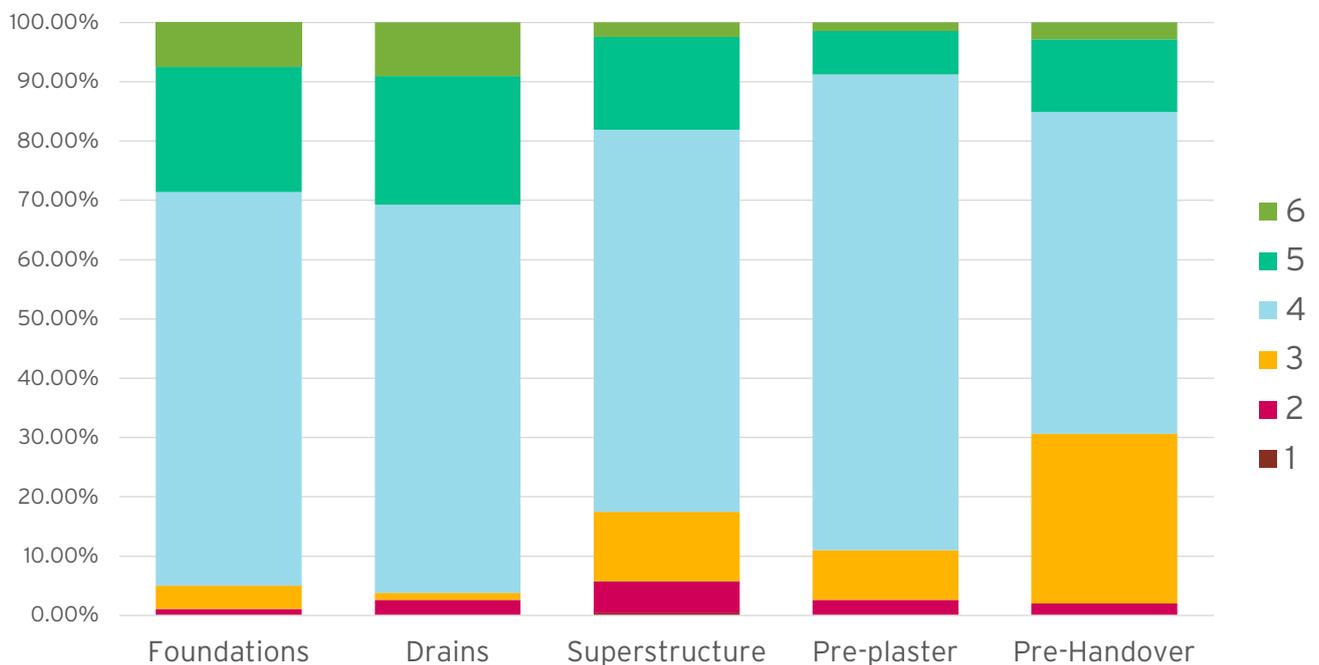


Example of the scoring data available

The chart below is an example of how the range of scores can be reviewed for each of the key stage inspections for houses.

- the shades of blue and green represent compliant inspections (e.g. Pre-handovers are below 70% compliance)
- the shades of green represent quality that exceeds compliance
- the shades of red represent poor quality, where multiple or serious issues were identified.

Reviewing the data in this way helps to build a picture of the areas of strength and weakness.



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